

TCAP UPWARD Refund Policy

Our policy regarding issuing refunds for Upward Sports registrations is as follows:

1. A “full refund” will be issued up until **December 1st only**. After this point, rosters have been set and uniforms have been ordered.
2. After December 1st, **no refund will be issued** with the exception of the following cases:
 - a. The registrant was placed on a “**wait list**”. According to our Wait List Policy, anyone still on the wait list as of December 31st, will automatically receive a “full refund” by check.
 - b. The registering family is **moving out of the area** and will not be able to participate.
 - c. The registrant is **injured** and is unable to participate.
 - i. In the event that any of the situations above apply to you, you may request for a “partial refund” which would amount to 40% of your registration fee paid **OR** you have the option to receive the uniform ordered for the registrant instead of a “paid refund”.
3. When a refund is approved, The Church at Polaris Upward League will either refund the credit card used to pay for the registration or, send a refund check by mail no more than two weeks from the date of the requested refund. Only refunds requested before the December 1st deadline will have the option of a credit card refund. All others will receive a refund check.